

IFDM 2010 and IAIABC Annual Convention 2010

Los Angeles, California, USA



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Registration & Information Desk

The Registration & Information Desk is located on the Ballroom Level of the Wilshire Grand. All attendees will register here to receive conference materials and name badges. Registration hours are:

Sunday, September 19 from 13:00 – 17:00
Monday, September 20 from 07:30 – 17:00
Tuesday, September 21 from 07:30 – 17:00
Wednesday, September 22 from 07:30 – 17:00
Thursday, September 23 from 07:30 – 13:30

Dear Friends,

On behalf of the City of Los Angeles, it is my pleasure to welcome and congratulate the members, guests and supporters attending the International Forum on Disability Management 2010: *Collaborating for Success* hosted by the California Department of Industrial Relations and the California Commission on Health and Safety and Workers' Compensation in association with the International Association of Industrial Accident Boards and Commissions.

I join with members of our community in recognizing the IFDM Conference for their strong commitment to unifying and developing the next generation of global leaders in disability management. Your efforts to create, implement, and evaluate disability management initiatives to improve the quality of life for those with disabilities are exemplary and deeply appreciated by the City of Los Angeles. I extend my best wishes for a memorable event and future success.

Very truly yours,



Antonio R. Villaraigosa
Mayor, City of Los Angeles

Welcome

Welcome to California!

Welcome to the 5th International Forum on Disability Management and to our bright and sunny State of California. Our theme *"Collaborating for Success"* is what you do as you implement successful disability management practices and programs, and we hope to learn about many of these success stories this week at the IFDM 2010.

We are very pleased to host your event here in Los Angeles. You have set the standard for this event and we look forward to continuing this tradition of excellence during this week's IFDM. This wonderful event is made possible by the hard work of many dedicated people from around the world and within the USA. We are pleased that over 150 speakers and more than 350 delegates representing over 30 countries have responded to the invitation to join us here.

We want to recognize the key stakeholders – labor and employers – as well as the very important support systems that surround them in facilitating recovery and return to work. The theme of collaboration has emerged from you, because you have demonstrated such dedication and commitment to collaborating to achieve the goal of inclusion for people with disabilities into the fabric of our productive lives. Times are changing and what does that mean for the future? Many programs have been put in place over time and in response to needs. In the United States, some of the programs are disconnected from one another in a patchwork of rules and regulations. They may have worked adequately in the past, but this is the time to coordinate the programs and use state-of-the art techniques available to us for improved medical management and return-to-work.

We are living much longer lives, often with the help of improvements in medical technology. We can also extend our productive lives with the help of modern approaches to disability management. Many of us will experience disabilities at some time in our lives if we don't already. Regardless of whether the disability is due to the workplace or due to non-occupational causes, the approaches you are developing here will help us to remain productive and to thrive, both as individuals and as a society.

It takes labor, employers, government, medical providers, disability coordinators, family and others to make it work. We recognize them today and congratulate them on their efforts. During this 5th IFDM, we can learn new methods of working together for even better results.

We thank you for your collaboration for success.



John Duncan
Director, California Department
of Industrial Relations



Christine Baker
Chair of the 5th IFDM and
Executive Officer, California
Commission on Health
and Safety and Workers'
Compensation

Dear IFDM and Annual Convention Delegates,

As President of the IAIABC, it is my pleasure to welcome you to Los Angeles to participate in the IAIABC Annual Convention and IFDM 2010. By attending the many educational presentations and engaging in dialogue with peers, we hope you will be reinvigorated to bring positive changes to your organization. We expect the many collaborations that begin this week will have a lasting impact on workers' compensation and disability management systems worldwide.

For 96 years, professionals have collaborated at the IAIABC Annual Convention to create more effective workers' compensation systems, improving outcomes for both workers and employers. The information shared among peers has resulted in innovative solutions and many advances in workers' compensation administrative and regulatory systems.

In 2010, we have the special opportunity to meet in conjunction with the International Forum on Disability Management. Held every two years, IFDM has a rich tradition of bringing the disability management community together to advance knowledge and share insight. IFDM attendees gather to improve disability management so they can support people with disabilities find and maintain meaningful employment and help employers achieve productive and stable workforces.

It is no coincidence that as these two conferences meet together they will explore the theme *"Collaborating for Success."* The convergence of health, safety, and workers' compensation communities from around the world is a powerful symbol of how important disability management is in reducing and minimizing the impact of injury and illness.

Sincerely,



Frances Huntley-Cooper
IAIABC President
Administrator, Wisconsin Department
of Workforce Development, Workers'
Compensation Division

Important Conference Information

Name Badges

Name badges will be supplied for all registered attendees and guests. Name badges are mandatory and will be required for admission to all sessions, meals, and social events. Please visit the Registration & Information Desk if you lose your name badge.

Food & Beverage

Continental breakfasts and refreshment breaks are provided for all registered IFDM and Annual Convention attendees. Breakfast and breaks will be served in the Wilshire Room.*

Lunch will be served for IFDM attendees on Monday, September 20, Tuesday, September 21, and Wednesday, September 22.

Lunch will be served for Annual Convention attendees on Wednesday, September 22, and Thursday, September 23.

**Breakfast and breaks will be served in the Wilshire Foyer on Thursday, September 23.*

Language

English is the official language of IFDM 2010 and the Annual Convention.

Attire

The dress code of IFDM and Annual Convention is business/business casual. Meeting rooms are generally cool, so you may want to bring a light sweater or jacket for layering.

Both the *IFDM Welcoming Reception* and the *Annual Banquet & Dance* are business formal.

Internet Café

We are happy to provide an Internet Café for conference attendees in the Wilshire Room.

Continuing Education

A variety of continuing education credits are available for attendance at IFDM and the Annual Convention. Please visit the Registration & Information Desk for more information on obtaining certification credits.



Green Meetings

We are committed to minimizing the environmental impact of meetings by decreasing waste. In light of this, session handouts will not be printed. Session presentations and resource materials are available online at www.ifdm2010.com and www.iaiaabc.org/annualconvention2010.

In keeping with our environmental commitment, bottled water will not be served. Water stations will be located in each of the conference rooms and the Wilshire Room.

Recycle your name badge! At the end of the conference, drop your name badge at the Registration & Information Desk so that it can be re-used at future events.

Evaluations

Overall evaluation forms will be distributed during lunch on Wednesday, September 22 and Thursday, September 23. Please complete evaluation forms and return them to the Registration & Information Desk. Your feedback helps us improve future events.

Literature Display

Visit the Literature Display in the Wilshire Room to browse products and learn about organizations that service the health, safety, workers' compensation, and disability management communities. Literature Display hours are:

Monday, September 20	07:30 – 17:00
Tuesday, September 21	07:30 – 17:00
Wednesday, September 22	07:30 – 13:00

More details about Literature Display participants can be found on pages 26 – 28.

Questions?

If you have any questions, comments, or concerns during the event, please visit the Registration & Information Desk or talk with the conference staff.

IFDM 2010 Schedule of Events

Sunday, September 19

09:00 - 17:00	IDMSC Board Meeting (by invitation only) (Brentwood Room)
12:00 - 13:00	IJDM Editorial Board Meeting (Fernwood Room)
13:00 - 17:00	IFDM 2010 & IAIABC Annual Convention 2010 Registration (Group Registration Room)
13:00 - 15:00	Exhibitor Set-Up (Wilshire Room)
16:45 - 17:45	GLADNET Board Meeting (Westwood Room)
18:00 - 19:30	IFDM 2010 Welcoming Reception at the California Club Mix and mingle with disability management peers from around the world while enjoying hors d'oeuvres and cocktails at the historic California Club. Appreciate the opportunity to reflect with old friends and meet new peers before the formal IFDM 2010 program begins.

Monday, September 20

07:30 - 17:00	Registration & Information (Group Registration) Literature Display (Wilshire Room)
07:30 - 09:00	Continental Breakfast (Wilshire Room)
07:55 - 08:50	Breakfast Briefings (Wilshire Room) Grab your breakfast and join us for 8 minute briefings on specialized topics in disability management! Developed to accommodate more participation by the disability management community, breakfast briefing presenters will share the main themes of their papers in six minutes. These informal presentations will be followed by a two minute question and answer period, giving you direct access to experts on a variety of different subjects. <ul style="list-style-type: none"> From the Ground Up to Successful Impact - The Story of Two Successful Consulting Firms and Their Client Results (Scott) (AUSTRALIA) Maximizing Disability Management Through a Virtual "Community of All Practices" (Schlosser) (CANADA) Return on Investment of a World Class Disability Management Program (Scott) (CANADA) Job Rehab - Benefits of a Short-Term Stay-At-Work Program at Volkswagen Commercial Vehicles in Germany (Schriek) (GERMANY) A Systems Approach to Building and Sustaining A Disability Management Program (Boucher) (CANADA)
08:30 - 09:00	About the IAIABC (Westwood Room) The mission of the International Association of Industrial Accident Boards Comissions is to advance the efficiency and effectiveness of workers' compensation systems worldwide. Attend this informal session to meet with Association leaders and staff to learn about the resources, projects, and events the IAIABC offers.

Monday, September 20 Continued

09:00 - 09:30	Welcome & Opening Remarks (Pacific Room) Speakers: Christine Baker , Chair IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES) Frances Huntley-Cooper , President, International Association of Industrial Accident Boards and Commissions (UNITED STATES) John Duncan , Director, California Department of Industrial Relations (UNITED STATES)
09:30 - 10:30	Advancing Awareness and Support for Effective Disability Management Outcomes and Best Practices (Pacific Room) Is a new perspective needed to engage individuals with disabilities in the workforce? Two public policy leaders will reflect on how government can encourage positive change in attitudes toward work, health, and disability. Be inspired and gain practical insight on how to facilitate positive change in your organization. Speakers: Dame Carol Black , National Director for Health and Work (UNITED KINGDOM) Patricia Owens , Senior Level Expert, Disability Programs and Issues, U.S. Government Accountability Office, Education, Workforce, and Income Security Team (UNITED STATES)
10:30 - 11:00	Refreshment Break (Wilshire Room)
11:00 - 12:30	Building Political Consensus to Advance Policy on Disability Management (Pacific Room) A distinguished panel of policy representatives will explore the collaborative nature of disability management reforms and comment on how the job market, economic, and other social factors have impacted policy responses in their nations. Learn how to build an environment of collaboration to improve disability management policies and programs. Moderator: Hans Konkolewsky , Secretary General, International Social Security Association (SWITZERLAND) Speakers: Joachim Breuer , Director General, German Social Accident Insurance (GERMANY) John Duncan , Director, California Department of Industrial Relations (UNITED STATES) Peter Federko , Chief Executive Officer, Saskatchewan Workers' Compensation Board (CANADA) Barbara Murray , Senior Disability Specialist, International Labour Organization (SWITZERLAND) Jan White , Chief Executive, Accident Compensation Corporation (NEW ZEALAND)
12:30 - 13:30	IFDM Networking Luncheon (Pacific Foyer Room)
13:30 - 15:00	IFDM Breakout I: Partnerships in Disability Management (Los Angeles Room) Successful disability management programs require the engagement of many stakeholders. Hear success stories from business, government, and community groups that have engaged in multi-disciplinary efforts to further disability management initiatives.

IFDM 2010 Schedule of Events

Monday, September 20 Continued

Moderator: Friedrich Mehrhoff, Director of Rehabilitation Strategies, German Social Accident Insurance (GERMANY)

- Bridging the Gap: Working Together to Improve Social Inclusion and Employment Participation (Frederick) (AUSTRALIA)
- Collaborative Partnerships at Kaiser Permanente Improve IDM: Physicians, Labor and Management (Smisko, Wiesner, Salama, Nagel) (UNITED STATES)
- A Tailor-Made DM Policy Through the Involvement of Several Stakeholders (De Greef) (BELGIUM)
- Grass-Roots Multi-Stakeholder Action for Positive Change: The 60 Summits Project (Christian) (UNITED STATES).

13:30 - 15:00

IFDM Breakout II: Integration into the Workforce (Golden State Room)

Management often needs to be aware of the benefits of investing in disability management. Learn about successful techniques to facilitate return to work and hear how positive outcomes can be leveraged to convince your organization to implement return-to-work programs.

Moderators:

Maria Hagel, Independent consultant (GERMANY)

Juliann Sum, J.D., Sc. M., Project Director and Specialist, University of California, Berkeley (UNITED STATES)

- Transitional Work Can Protect the Productivity of the Workforce. But How? (Tugman, Bimrose, Reymond) (UNITED STATES and UNITED KINGDOM)
- Strategies for Helping Adults with Disabilities Return to or Stay at Work (Concepcion and Steel-Lowney) (UNITED STATES)
- A Systematic Review: The State of the Employment of Persons with Disabilities (Harder) (CANADA)
- Entrepreneurship, Reality or Escapism, in Creating Work for People with Disabilities (Gratzer and Larsson) (SWEDEN)

13:30 - 15:00

IFDM 2010 Breakout III: Vocational Rehabilitation (Garden East Room)

Gain an understanding of how rehabilitation services are delivered around the world and hear about innovative programs and new approaches that could be replicated in your jurisdiction or organization.

Moderator: Cathy Aguilar, Workers' Compensation Claims Manager for San Francisco Unified School District (UNITED STATES)

- The Effects of Empowerment Methods of Vocational Rehabilitation on Service Quality and Satisfaction (Jeong, Na, and Park) (SOUTH KOREA)
- Deterioration of Rehabilitation Rates in a Disability Insurance Scheme (Mustard) (CANADA)
- Disability Management and Vocational Rehabilitation in Japan: Research into Practice (Yaeda) (JAPAN)
- New Approaches to Rehabilitation Using the Facilities of Accident Insurance Hospital (Koehler) (GERMANY)
- Occupational Data Use in Disability Determination and Rehabilitation in the United States (Karman, Barros-Bailey, and Fraser) (UNITED STATES)

13:30 - 15:00

IFDM 2010 Breakout IV: Addressing Specific Problems During Medical Treatment (Garden West Room)

Presenters will discuss techniques to address medical issues that require special treatment in the return-to-work process. The session will also offer a rigorous review of the quality of medical care for occupational injury.

IFDM 2010 Schedule of Events

Monday, September 20 Continued

Moderator: Barbara Wynn, Senior Policy Analyst, RAND Corporation (UNITED STATES)

- Pain Management for Injured Workers: Balancing Research and Public Policy (Peplowski and Swedlow) (UNITED STATES)
- Outcomes and Costs of Work-Related Calcaneal Fractures in Northern Germany (Grosser) (GERMANY)
- Surviving Multiple Traumas - What Comes Next? The Rehabilitation of Seriously Injured Patients (Bühren) (GERMANY)
- Early Intervention in Psychosocial Risk Factors for Chronic Pain (Cox and Coupland) (UNITED STATES and CANADA).
- Assessing the Quality of Care Provided to Occupational Injuries (Nuckols) (UNITED STATES)

15:00 - 15:30

Refreshment Break (Wilshire Room)

15:30 - 17:00

IFDM Breakout I: The Importance of Coordination Among Stakeholders in the Return-to-Work Process (Los Angeles Room)

Discover successful methods to develop shared goals and continue open communication with parties who have a role in disability management and return to work.

Moderators:

Robin Nagel, Senior Consultant/National Project Manager for Integrated Disability Management, Kaiser Permanente (UNITED STATES)

Roberta Etcheverry, Chief Executive Officer, Diversified Management Group (UNITED STATES)

- A Collaborative Early Intervention Model Supporting Return to Work for Healthcare Workers (Dawson and Harder) (CANADA)
- The Red Flags/Green Lights Guide for Challenging Return-to-Work Situations (MacEachen) (CANADA)
- Process Mapping: Integrating Theory and Practice to Promote Disability Management (Randall) (AUSTRALIA)
- Successful Return to Work by Collaboration Between Insurers (Schian) (GERMANY)

15:30 - 17:00

IFDM Breakout II: An Overview of Government Programs in Disability Management (Golden State Room)

Understand national policy programs on disability management in order to evaluate what types of government interventions are successful in defining worker rights, removing barriers, and creating opportunities.

Moderator: Virginia Reno, Vice President for Income Security Policy, National Academy of Social Insurance (UNITED STATES)

- Fast Track Strategies for Disability Programs Around the World (Rajnes) (UNITED STATES)
- How the Government Can Help People with Intermittent Work Capacity Stay in Work (Cahill) (CANADA)
- Breaking the Barriers to Work, the Icelandic Organizational Model of Vocational Rehabilitation (Thorhallsdottir and Jonsdottir) (ICELAND)
- The Disability Management Model in Taiwan and Challenges it Faces (Wu) (TAIWAN)
- An Overview of Disability Policy in Taiwan: Social Inclusive Perspective (Yan and Chuang) (TAIWAN)

15:30 - 17:00

IFDM Breakout III: Employer Best Practices (Garden East Room)

Rigorous research has provided a systematic way to study the common denominators of a successful disability management program. These success factors can be used to build more effective initiatives by employers and inform government policy responses.

IFDM 2010 Schedule of Events

Monday, September 20 Continued

Moderator: Jill Dulich, Senior Director, Marriott Claims Services, Marriott International, Inc.

- The Effect of Public and Private Efforts to Improve the Return to Work of Disabled Workers (Seabury) (UNITED STATES)
- Implementing Disability Management in Companies (Geisen) (SWITZERLAND)
- Innovative Disability Management: Managing Resource Depletion Through Team Diversity and Collaboration (Kehoe) (CANADA)

15:30 - 17:00

IFDM Breakout IV: How Medical Providers Can Improve Outcomes in Disability Management (Garden West Room)

Medical providers play a pivotal role in disability management. Strategies will be presented to engage physicians in the return-to-work process so they can be an effective partner in improving outcomes for even difficult cases.

Moderator: Jay Himmelstein, Professor of Family Medicine and Community Health, Center for Health Policy and Research, University of Massachusetts Medical School (UNITED STATES)

- Improving Outcomes by Training Physicians to Manage the Process of Return to Work (Jurisic) (UNITED STATES)
- Success at Last! Getting Doctors Trained How to Prevent/Reduce Needless Work Disability (Christian) (UNITED STATES)
- How Physicians Should Determine an Individual's Current Work Ability/Disability (Talmage) (UNITED STATES)
- Work as a Form of Medical Treatment (Nicholson, Letz, Wiesner, Zhang) (UNITED STATES)

Tuesday, September 21

07:30 - 17:00

Registration & Information (Group Registration Room)

Literature Display (Wilshire Room)

07:30 - 09:00

Continental Breakfast (Wilshire Room)

07:55 - 08:50

Breakfast Briefings (Wilshire Room)

Grab your breakfast and join us for 8 minute briefings on specialized topics in disability management! Developed to accommodate more participation by the disability management community, breakfast briefing presenters will share the main themes of their papers in six minutes. These informal presentations will be followed by a two minute question and answer period, giving you direct access to experts on a variety of different subjects.

- Disability Management on Pupils and Students in Fact of Global Demographic Development (Plönes) (GERMANY)
- Implementing the International DM Certification and Training Programs in Australia and New Zealand (Clarke) (AUSTRALIA)
- Disability Management: Transferring Research to Practice in Canadian Organizations (Gowan) (CANADA)
- Australia's Accident Compensation Framework: Quality Reform, Claimant Gaps or a National Scheme (West) (AUSTRALIA)
- Rebirth of Vocational Rehabilitation in the UK 1999-2009 (Frank) (UNITED KINGDOM)
- Private Healthcare Option: Disability Management in Canada (Wagner)(CANADA)

IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

08:50 - 09:20

Tuesday Opening Remarks (Pacific Room)

Video Message from Ursula von der Leyen, Federal Minister of Labour and Social Affairs (GERMANY), **Introduced by Nikola Lafrenz**, Federal Ministry of Labour and Social Affairs (GERMANY)

Personal Success Story: Bill Ester, Burn Survivor and Musician (UNITED STATES)

09:20 - 10:30

Measuring Disability Management: Quantitative and Qualitative Analysis (Pacific Room)

As disability management programs are being implemented by more employers and insurers and encouraged by policymakers, more sophisticated evaluation and measurement systems are needed. Leading researchers will discuss current measures of success and identify new methods to measure the impact and outcomes of disability management programs.

Moderator: Michael Nolan, President, California Workers' Compensation Institute (UNITED STATES)

Speakers:

Cameron Mustard, Sc.D, President and Senior Scientist, Institute for Work and Health (CANADA)
Robert T. Reville, Ph.D, Senior Economist, RAND Corporation (UNITED STATES)
Lorne Sulsky, Ph.D, Faculty of Business Administration, Memorial University (CANADA)

10:30 - 11:00

Refreshment Break (Wilshire Room)

11:00 - 12:30

IFDM Breakout I: Employer Success Stories (Los Angeles Room)

Employers share practical advice on implementing successful disability management programs. Learn how disability management can be a competitive advantage and hear how to justify the investment in your organization.

Moderator: Kristen Schwenkmeyer, Secretary-Treasurer, Gordon and Schwenkmeyer (UNITED STATES)

- Planning for Success: Addressing Work Accommodation Needs During a Targeted Hiring Initiative (Weller and Gowan) (CANADA)
- Disability Management in the International Arena - The Virgin Blue Airline Experience (Taylor) (AUSTRALIA)
- Disability Management at Teck Highland Valley Copper Partnership (Droder and Boyce) (CANADA)
- Benchmarking Disability Management in the Healthcare Sector (Harvey) (CANADA)

11:00 - 12:30

IFDM Breakout II: Utilizing Research and Analysis to Evaluate Government Programs (Golden State Room)

Government can set a framework for encouraging and evaluating disability management programs. Case studies will demonstrate how regulation and government incentives can motivate employers and insurers to implement disability management programs.

Moderator: Patricia Owens, Senior Level Expert, Disability Programs and Issues, U.S. Government Accountability Office, Education, Workforce, and Income Security Team (UNITED STATES)

- Success of a Return-to-Work/Disability Management Strategy (Cox) (CANADA)
- Social and Cost Benefits of a Return-to-Work Programme by the Malaysian Social Security Organisation (Azman) (MALAYSIA)
- The Problem of Long Duration Work Injury Claims in Ontario, Canada (Hogg-Johnson and Mustard) (CANADA)

IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

11:00 - 12:30

IFDM Breakout III: Examining the Competencies of Disability Management Practitioners (Garden East/ West Room)

Disability management is growing as a specialized career path requiring specific competencies. Learn how organizations can support disability management practitioners through training, education, and certification programs.

Moderator: Wolfgang Zimmermann, Executive Director, National Institute for Disability Management and Research (CANADA)

- Return-to-Work Coordinators' Competencies (Loisel) (CANADA and UNITED STATES)
- Competencies and Task Areas of Disability Management Professionals in Germany (Niehaus and Marfels) (GERMANY)
- Disability Management: An Examination of Job Functions, Knowledge, and Competencies in Australia, Germany, and the United States (Matthews, King, Marfels) (AUSTRALIA, GERMANY, and UNITED STATES)
- The Added Value of Disability Case Management in Occupational Reintegration (De Greef) (BELGIUM)
- What Impact Has Legislation Had on Disability Management Experts' Practice? (MacEachen) (SWEDEN and CANADA)

12:30 - 13:30

IFDM Networking Luncheon (Pacific Room)

13:30 - 15:00

IFDM Breakout I: A Comprehensive Societal Disability Management Strategy (Los Angeles)

Effective deployment of disability management within a jurisdiction requires coordinated actions at different levels including system, services, organization, and individual. Discuss how initiatives at each level must be coordinated to create the most successful disability management programs.

Speakers:

Anne Harvey, Vice President Human Resources, Vancouver Coastal Health Authority (CANADA)

Donal McAnaney, Senior Research Consultant, Work Research Centre (IRELAND)

Wolfgang Zimmermann, Executive Director, National Institute for Disability Management and Research (CANADA)

13:30 - 15:00

IFDM Breakout II: Integrating Young Adults with Disabilities into the Workforce (Golden State Room)

Employment of young adults with disabilities builds self-confidence, fosters self-reliance and helps alleviate long-term dependence on social support programs. Find out about innovative European programs that are successfully engaging youth in the workforce.

Moderators:

José Hilgersom, Director General, Ministry of Social Affairs and Employment (THE NETHERLANDS)

Marjolein Zwart, Policy Advisor, Ministry of Social Affairs and Employment (THE NETHERLANDS)

- Increasing Employment of Young Adults with Disabilities: Policy Innovation and Best Practices in the Netherlands (van Lierop) (THE NETHERLANDS)
- Disabled Youth in the Netherlands: Benefits and Employment (de Vos) (THE NETHERLANDS)
- Disability Management for Young Adults with Disabilities in the German Automobile Industry (Kaul and Niehaus) (GERMANY)
- New Prospects of Disability Management for Teenagers with Learning Disability (Vater) (GERMANY)

IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

13:30 - 15:00

IFDM Breakout III: Engaging Stakeholders: Government Programs (Garden East Room)

Further exploring the conference theme, Collaborating for Success, this program will demonstrate how top-down engagement by government agencies has brought together diverse stakeholders to implement positive change.

Moderator: Bryon MacDonald, California Work Incentives Initiative Program Director, World Institute on Disability (UNITED STATES)

- Participation Through Integration - Effective Help Offered by German Federal Pension Insurance: Counseling, Service, Rehabilitation, Company-based Re-entry Management (Egner) (GERMANY)
- Managing Disability from the JAN Perspective: 1983-2010 (Hirsh) (UNITED STATES)
- "Superabile" is Information, Orientation, Companionship, Community Animation, Territorial Network and Participated Citizenship (Carletti) (ITALY)

13:30 - 15:00

IFDM Breakout IV: Linking Health, Wellness, and Productivity (Garden West Room)

Wellness programs, encouraging health and safety at work and home are being embraced by more and more organizations. Learn how the interface between wellness and disability management programs can improve outcomes for both occupational and non-occupational injuries and illnesses.

Moderator: Judi Freyman, Chair, Western Occupational Safety and Health Group, ORC Worldwide (UNITED STATES)

- De-Medicalized Approach to Return to Work and Disability Management Practice (Baranowski) (CANADA)
- How Wellness Initiatives Impact Both Occupational and Non-Occupational Program Efficiencies and Effectiveness (Brady, Peplowski, and Weir) (UNITED STATES)
- Moving Wellness, Disability Management and Attendance Management Programs Through Communication (Smith-Graham) (CANADA)
- Do We Accurately Identify Disability as Occupational? Should We Bother Trying? (Neuhauser) (UNITED STATES)

13:30 - 15:00

IFDM Breakout V: New Resources for Your Disability Management Toolkit (Rosewood Room)

Disability management practitioners, claims adjusters, case managers, and medical providers can work more efficiently when they can utilize new tools and resources to resolve problems in the stay-at-work/return-to-work process.

Moderator: Destie Overpeck, Chief Counsel, Division of Workers' Compensation, California Department of Industrial Relations (UNITED STATES)

- Job Capacity Assessments: Australia's Efforts to Assess Capacity to Work (Brouwers) (AUSTRALIA)
- Desktop Review: AMA Guides to the Evaluation of Permanent Impairment (6th Edition) (Bellamy) (AUSTRALIA)
- Duration Disability Guidelines: Tools for Disability Management (Jamieson, Seymour, Whelan) (UNITED STATES)
- Core Set Development for Vocational Rehabilitation Using the ICF (Escorpizo) (SWITZERLAND and GERMANY)
- How to Identify the Right/Real Cases to Control Through Disability Management (Schulin) (GERMANY)

15:00 - 15:30

Refreshment Break (Wilshire Room)

IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

15:30 - 17:00

IFDM Breakout I: Demographics (Los Angeles Room)

Explore the macro and micro impact of demographic changes on the global labor force in the next 20 years. Learn what consequences this dramatic shift will have on disability management practices and how your organization can prepare.

Moderator: Gary Karp, Disability Awareness Speaker/Author/Facilitator, Modern Disability (UNITED STATES)

- Demographic Effects: Global Trends, Local Impacts (Bogyo) (CANADA)
- How Obesity Increases the Risk of Disabling Workplace Injuries (Shuford) (UNITED STATES)
- Differences in Return to Work Between Men and Women: Consequences for Return-to-Work Strategies (van Lierop) (THE NETHERLANDS)
- Aging and Disability - Do We Know What We Think We Know? (Mathur) (UNITED STATES)

15:30 - 17:00

IFDM Breakout II: Mental Health, Challenges in Return to Work (Golden State Room)

Individuals with mental health diagnoses can encounter special problems in the return- to-work process. Gain an understanding of what programs and techniques have been successful in responding to these unique cases.

Moderator: Thomas Koehler, CEO, German Social Accident Insurance, Industry - Energy and Chemicals (GERMANY)

- Depressive Symptomatology Following a Workplace Injury: A Prospective Cohort Study (Carnide) (CANADA)
- Applied Psychological Well-Being Toward a Contributive Future for Persons with Disabilities (Williams) (CANADA)
- Return to Work of Mentally Ill Personnel in Germany: A Systematic Review (Friedrich-Gaertner) (GERMANY)
- Australia's JobAccess: New Dimensions in Mental Health Support (Campbell and Tuckwell) (AUSTRALIA)
- Using OMPQ to Reduce Risk of Prolonged Disability Workers' Compensation Cases (Margison) (CANADA)

15:30 - 17:00

IFDM Breakout III: Integration of Care (Garden East Room)

Facilitate quicker return to work through integration of clinical, vocational and other services. Hear advice on coordinating these services and analyzing their cost effectiveness.

Moderator: Jan Arne Monsbakken, Norwegian Woman's Health Association, Deputy Vice President of Rehabilitation International for Europe (NORWAY)

- Placing a Value on Lost Work Time: Connecting Treatment to Short-Term Disability (Jinnett) (UNITED STATES)
- Concepts in Continuous Improvement for Clinical/Vocational Resources Supporting Disability Claims Professionals (Bibens and McGarry-Gregory) (UNITED STATES)
- Evidence-Based Disability and Absence Management: A Maturational Approach and Guide to Practice (Lui and Rosenthal) (UNITED STATES)

15:30 - 17:00

IFDM Breakout IV: Prevention: The Most Effective Disability Management Strategy (Garden West Room)

Prevention and proactive safety measures can be thought of as the first step in disability management. Discover new prevention strategies and how to effectively promote them within your organization.

IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

Moderator: Len Welsh, Chief, Division of Occupational Safety and Health, California Department of Industrial Relations (UNITED STATES)

- Using Employer Incentives to Promote Workplace Safety. Does Experience Rating Work? (Neuhauser) (UNITED STATES)
- WOSHTEP: A Model for Prevention and Return to Work Through Worker Leadership (Dewey) (UNITED STATES)
- Successful Prevention Strategies in the Hairdresser's Trade (Taddicken) (GERMANY)

15:30 - 17:00

IFDM Breakout V: New Paradigms in Disability Management (Rosewood Room)

How we define and treat disability can be empowering or crippling. Engage in provocative discussion on how we can encourage change to improve the outlook and outcomes of individuals with both occupational and non-occupational disabilities.

Moderator: Henry Harder, Chair, Health Sciences Programs, College of Arts, Social and Health Sciences, University of British Columbia.

- Crippling of America - Living Enabled or Living Disabled (Brigham and Aurbach) (UNITED STATES)
- Converting Impairment to Disability - Why it Matters (Aurbach and Clayton) (UNITED STATES and AUSTRALIA)

18:00 - 20:00

IAIABC President's Reception at the Walt Disney Concert Hall

IAIABC President Frances Huntley-Cooper hosts this special reception for IFDM and Annual Convention attendees. Admire the stunning forms and unique architecture of the Walt Disney Concert Hall while enjoying lively discussion with industry peers. Entertainment by Bill Ester, pianist. iPad giveaway sponsored by ISO.

Wednesday, September 22

07:30 - 17:00

Registration & Information (Group Registration)

07:30 - 13:00

Literature Display (Wilshire Room)

07:30 - 09:00

Continental Breakfast (Wilshire Room)

07:55 - 08:30

Breakfast Briefings (Wilshire Room)

Grab your breakfast and join us for 8 minute briefings on specialized topics in disability management! Developed to accommodate more participation by the disability management community, breakfast briefing presenters will share the main themes of their papers in six minutes. These informal presentations will be followed by a two minute question and answer period, giving you direct access to experts on a variety of different subjects.

- Experience of Electric Powered Indoor/Outdoor Wheelchair (EPIOC) Provision in the UK NHS 1997-2009 (Frank)(UNITED KINGDOM)
- Disability Management: What Can We Learn from Professional Sports? (Froese) (GERMANY)
- Let's Stay on at Work. Supporting Persons with Severe Disabilities to Stay on in Employment (Hiltunen)(FINLAND)
- Parenting a Child with Autism Spectrum Disorder: Parental Work Variables (Watt)(CANADA)

08:30 - 09:00

Wednesday Opening Remarks (Pacific Room)

Gina Elisabeth Lund, Vice Ministry of Labor (NORWAY)

IFDM 2010 Schedule of Events

Wednesday, September 22 Continued

	Personal Success Story: Nick Popaditch, Injured War Veteran, United States Marine Corps
09:00 - 10:30	IFDM/ IAIABC Plenary Address: Fostering Labor and Management Collaboration in Formulating Return to Work Policies (Pacific/ Sierra Room) International labor and management representatives will share how they have collaborated to build successful return-to-work programs to improve outcomes for injured workers. Moderator: Christine Baker , Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES) Speakers: Hans-Joachim Wolff , Chair, German Social Accident Insurance Board of Directors Marina Schröder , Head of Safety and Health Unit, Confederation of German Trade Unions, Chair, German Social Accident Insurance Board of Directors Sean McNally , Employer Commissioner, California Commission on Health and Safety and Workers' Compensation, Executive, Grimmway Farms Tom Rankin , Member, Board of Directors, California State Compensation Insurance Fund, former Labor Representative, California Commission on Health and Safety and Workers' Compensation
10:30 - 11:00	Refreshment Break
11:00 - 12:00	IFDM Breakout I: Job Retention and Return to Work in the Context of the UNCRPD (Sponsored by GLADNET) (Los Angeles Room) International representatives review actions taken to date to implement the UNCRPD, which requires countries to provide vocational and professional rehabilitation, job retention and return-to-work programs for persons with disabilities. Learn how international cooperative efforts can help more effective implementation and explore how knowledge management and information systems, such as GLADNET InfoBase, can be used to disseminate a broader role for disability management in job retention and return-to-work policies and services in support of the UNCRPD. Speakers: Susanne Bruyère , Professor of Disability Studies, Director, Employment and Disability Institute, Associate Dean of Outreach, Cornell University (UNITED STATES) Donal McAnaney , Senior Research Consultant, Work Research Centre (IRELAND) Barbara Murray , Senior Disability Specialist, Skill and Employment Department, International Labour Office (SWITZERLAND) Marius Olivier , Professor, Director, International Institute for Social Law and Policy (AUSTRALIA) Ilene Zeitzer , President, Disability Policy Solutions (BRAZIL)
11:00 - 12:00	IFDM Breakout II: Who Gains from Professional Disability Management Designation (Garden East/West Room) This session will demonstrate the value of disability management training and professional certification as it relates to the effectiveness of disability management outcomes. Using the CDMP and CRTWC designations as case studies, discussion will include ways of measuring the utility of designations from an organizational, disability management professional, and insurer's perspective. Moderator: TBD <ul style="list-style-type: none">• Who Profits from Rehabilitation – The Myth and Truth About the Costs of Return to Work (Breuer) (GERMANY)• Who Gains from Professional Disability Management Designation (Zimmerman) (CANADA)

IFDM 2010 Schedule of Events

Wednesday, September 22 Continued

12:00 - 13:30	Networking Luncheon (Pacific Room)
13:30 - 14:30	IFDM Closing Session: Next Steps in Moving Disability Management Forward (Pacific Room) IFDM proudly celebrates its fifth anniversary in Los Angeles. The formal program concludes with a series of reflections on the progress that has been made to raise awareness and promote disability management globally. Prominent themes will be identified from the presentations and conversations in Los Angeles, followed by a call to action for issues that should be addressed to continue progress in disability management. Moderator: Christine Baker , Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES) Speakers: Joachim Breuer , Director General, German Social Accident Insurance (GERMANY) Wolfgang Zimmermann , Executive Director, National Institute of Disability Management and Research (CANADA)
14:15 - 14:30	IFDM Handover Session to London 2012 (Pacific Room)
13:00 - 17:00	Exhibitor Teardown (Wilshire Room)
15:00 - 17:30	International Executives' Forum (Los Angeles Room) Senior leadership of workers' compensation agencies will convene at the International Executives' Forum to share their perspectives on key challenges related to the design, regulation, and administration of social programs for occupational health and safety, injury and disease compensation, disability management and return-to-work. In two discussion sessions, invited panelists will enjoy moderated discussion on benefit levels and medical issues. <i>Individuals who work in an administrative, legislative, or regulatory role within a jurisdiction are encouraged to attend the International Executives Forum. Attendance is otherwise restricted.</i>

Annual Convention 2010 Schedule of Events

Sunday, September 19

13:00 - 17:00	IFDM 2010 & IAIABC Annual Convention 2010 Registration (Group Registration) Executive Committee Meeting (Executive Board Room)
13:00 - 15:00	Exhibitor Set-Up (Wilshire Room)

Monday, September 20

07:30 - 17:00	Registration & Information (Group Registration) Literature Display (Wilshire Room)
07:30 - 09:00	Continental Breakfast (Wilshire Room)
08:30 - 09:00	About the IAIABC (Westwood Room) First time at the Annual Convention and interested in learning more about the conference and the Association? Join IAIABC Committee Leaders and staff to learn how to maximize your investment in the conference and learn the benefits of being engaged in the organization.
09:00 - 10:00	EDI General Session (Golden State Room)
10:00 - 12:00	EDI Jurisdiction/Industry Meeting (Golden State Room)
10:30 - 11:00	Refreshment Break (Wilshire Room)
13:00 - 15:00	EDI POC 3.0 Development Team (Glenwood Room) EDI Systems Committee (Fernwood Room)
15:00 - 15:30	Refreshment Break (Wilshire Room)
15:30 - 17:00	Joint Committee Council (Sierra Room)

Tuesday, September 21

07:30 - 17:00	Registration & Information (Group Registration) Literature Display (Wilshire Room)
07:30 - 09:00	Continental Breakfast (Wilshire Room)
09:00 - 17:00	EDI Systems Committee (Fernwood Room) EDI Claims Committee (Brentwood Room) EDI Medical Committee (Westwood Room)

Tuesday, September 21 Continued

09:00 - 12:30	Research & Standards Committee (Sawtelle Room) NAIC/IAIABC Working Group (Chandler Room) ADR & Adjudication Committee (Balboa Room)
10:30 - 11:00	Refreshment Break (Wilshire Room)
12:30 - 13:30	Executive Committee Meets with Committee Chairs (working luncheon) (Doheny Room)
13:30 - 15:00	Insurance & Self Insurance Committee (Sawtelle Room) International Outreach Committee (Balboa Room)
15:00 - 15:30	Refreshment Break (Wilshire Room)
15:30 - 17:00	Compliance Committee (Chandler Room)
17:00 - 18:00	60 Summits/LinkedIn Meetup (Doheny Room)
18:00 - 20:00	IAIABC President's Reception at the Walt Disney Concert Hall IAIABC President Frances Huntley-Cooper hosts this special reception for IFDM and Annual Convention attendees. Admire the stunning forms and unique architecture of the Walt Disney Concert Hall while enjoying lively discussion with industry peers. iPad giveaway sponsored by ISO.

Wednesday, September 22

07:30 - 17:00	Registration & Information (Group Registration)
07:30 - 13:00	Literature Display (Wilshire Room)
07:30 - 09:00	Continental Breakfast (Wilshire Room)
07:30 - 08:30	Regional Breakfasts: Central States (Salon B Room) Regional Breakfast: SAWCA (Salon C Room)
09:00 - 12:00	EDI Medical: ProPay Committee (Westwood Room) EDI POC 3.0 Development Team (Brentwood Room)
08:30 - 09:00	Opening Remarks (Pacific Sierra Room) Gina Elisabeth Lund, Vice Ministry of Labor (NORWAY) Personal Success Story, Nick Popaditch, Injured War Veteran (UNITED STATES)

Convention 2010 Schedule of Events

Wednesday, September 22 Continued

09:00 - 10:30	<p>IFDM/ IAIABC Plenary Address: Fostering Labor and Management Collaboration in Formulating Return to Work Policies (Pacific/ Sierra Room)</p> <p>International labor and management representatives will share how they have collaborated to build successful return-to-work programs to improve outcomes for injured workers.</p> <p>Moderator: Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES)</p> <p>Speakers: Hans-Joachim Wolff, Chair, German Social Accident Insurance Board of Directors Marina Schröder, Head of Safety and Health Unit, Confederation of German Trade Unions, Chair, German Social Accident Insurance Board of Directors Sean McNally, Employer Commissioner, California Commission on Health and Safety and Workers' Compensation, Executive, Grimmway Farms Tom Rankin, Member, Board of Directors, California State Compensation Insurance Fund, former Labor Representative, California Commission on Health and Safety and Workers' Compensation</p>
10:30 - 11:00	<p>Refreshment Break (Wilshire Room)</p>
11:00 - 12:00	<p>Convention Plenary Session: Answers to Your Questions About Adopting Medical Treatment Guidelines (Golden State Room)</p> <p>In the past few years, treatment guidelines have moved to the front line in the war against medical cost inflation. Jurisdictions will appreciate valuable advice on how to extract the best direction in the treatment of injured workers while minimizing the administrative, legal, and equity problems that have erupted in some states. Under tough questioning from the moderator and the audience, this panel of experts will discuss the pros and cons of various approaches to implementing or reforming guides.</p> <p>Moderator: Tom Rankin, Member, Board of Directors, California State Compensation Insurance Fund</p> <p>Panelists: Jerry Keck, Administrator, Montana Workers' Compensation Division Kathryn Mueller, Medical Director, Colorado Workers' Compensation Division Elizabeth Miller, Special Assistant, New York State Workers' Compensation Board Phil Denniston, President, Work Loss Data Institute Ken Eichler, Reed Group Chris Wolfkiel, Director, Guideline Development, American College of Occupational and Environmental Medicine</p>
12:00 - 13:00	<p>Networking Luncheon (Pacific Room)</p>
13:00 - 17:00	<p>Exhibitor Teardown (Wilshire Room)</p>
13:00 - 17:00	<p>EDI XML Committee (Brentwood Room)</p>
13:00 - 15:00	<p>EDI Medical ProPay Committe (Westwood Room)</p>
13:00 - 14:30	<p>Convention Breakout I: Future Challenges in Workers' Compensation: An International Insurance Perspective (Golden State Room)</p> <p>Public and private insurance systems must respond to many challenges in today's global economy. Gain an appreciation for important issues that will impact the workers' compensation insurance industry and hear how public and private insurers are preparing and reacting.</p>

Convention 2010 Schedule of Events

Wednesday, September 22 Continued

	<p>Speakers: Hector Upegui, Munich RE Stephan Zimmer, German Social Accident Insurance</p>
13:00 - 14:30	<p>Convention Breakout II: Handling Psychosocial Complications in Workers' Compensation Cases (Garden East/West Room)</p> <p>Returning to work promptly after an occupational injury can be complicated by a variety of factors. Learn about cost effective techniques to identify and minimize the impacts of psychosocial overlays in occupational injury and illness cases.</p> <p>Speakers: Mark Hyman, President, Hyman Health Marcia Carruthers, CEO, Disability Management Employers' Coalition</p>
14:30 - 15:00	<p>Refreshment Break (Wilshire Foyer Room)</p> <p>Sponsored by <i>Concentra</i></p>
15:00 - 17:30	<p>International Executives' Forum (Sierra Room)</p> <p>Senior leadership of workers' compensation agencies will convene at the International Executives' Forum to share their perspectives on key challenges related to the design, regulation, and administration of social programs for occupational health and safety, injury and disease compensation, disability management and return-to-work. In two discussion sessions, invited panelists will enjoy moderated discussion on benefit levels and medical issues. <i>Individuals who work in an administrative, legislative, or regulatory role within a jurisdiction are encouraged to attend the International Executives Forum. Attendance is otherwise restricted.</i></p>
15:00 - 17:30	<p>Associate Member Council (Doheny Room)</p> <p>The Associate Member Council will discuss major workers' compensation issues and challenges impacting IAIABC associate members. The meeting will begin with a presentation by the CMS Task Force with updates on CMS reporting requirements.</p>
15:30 - 17:00	<p>CMS Task Force (Sawtelle Room)</p>
17:30 - 18:30	<p>International Executives' Forum Reception (Sierra Foyer Room)</p> <p>Sponsored by <i>RAND</i></p>

Thursday, September 23

07:30 - 13:30	<p>Registration & Information</p>
07:30 - 09:00	<p>Continental Breakfast (Wilshire Foyer Room)</p> <p>Sponsored by <i>Ingenix</i></p>
07:30 - 08:30	<p>Regional Breakfast: Northeast States (Salon B Room)</p>
08:30 - 10:00	<p>Associate Members' & Commissioners' Forum (Sierra Room)</p>
09:00 - 12:00	<p>EDI POC Committee (Westwood Room)</p>
09:00-10:15	<p>Round Holes, Square Pegs. Challenges in Making Inter-Jurisdictional Comparisons (sponsored by the Research and Standards Committee) (Pacific Room)</p> <p>Hear an update on the Oregon premium rate ranking study and discuss how the study can be extended to international jurisdictions. Identify new methods for effective inter-jurisdictional comparisons.</p>

Convention 2010 Schedule of Events

Thursday, September 23 Continued

	Speakers: Greg Krohm , Executive Director, IAIABC Mike Manley , Research Coordinator, Oregon Department of Consumer Business Services Terry Bogyo , Director, Corporate Planning and Development, WorkSafe BC
10:15 - 10:30	Refreshment Break (Wilshire Foyer) Sponsored by <i>Ingenix</i>
10:30 - 12:00	Disability Management & Return to Work Committee (Brentwood Room)
10:30 - 12:00	Convention Breakout I: Controlling Pharmacy Costs in Your Jurisdiction (Golden State) The discontinuation of several national publications has many states scrambling to find alternatives to controlling workers' compensation prescription costs. Explore whether pharmacy fee schedules are actually effective in controlling cost and discuss long term strategies to manage prescription costs. Moderator: Todd Brown , EK Health Speakers: Michael Nolan , President, California Workers' Compensation Institute Joseph Paduda , Principal, Health Strategy Associates, Barbara Wynn , RAND Convention Breakout II: Emerging Issues in Workers' Compensation (Garden East/West Room) Learn about technologies, industry practices, demographic changes and other forces that are likely to create new or rapidly growing claims for benefits within workers' compensation systems worldwide. This session will emphasize issues that are now potentially at work and will touch on the important regulatory issues to address these emerging issues. Speakers: Greg Krohm , Executive Director, IAIABC Frank Neuhauser , Researcher, University of California – Berkeley Alex Swedlow , Executive Vice President, California Workers' Compensation Institute
12:00 - 13:00	Networking Luncheon (Pacific Room)
13:00 - 17:00	EDI Council (Los Angeles Room)
13:00 - 14:30	Convention Breakout I: International Approaches to Safety and Prevention (Golden State Room) There is ongoing dismay and puzzlement, at least in the US, as to why some workers' compensation insurers do so little to promote safety and loss control. This session will explore various models for insurance payer interventions into the workplace to promote safety. The panelists and an expert moderator will explore the cost effectiveness of these interventions and barriers to their use by private insurers. The key public policy question to conclude this session: To what degree and in what ways should insurers be required to promote safety among their policyholders? Moderator: Glenn Shor , Special Assistant, Occupational Safety and Health Administration Speakers: Peter Federko , CEO, Saskatchewan Workers' Compensation Board Jerry Pearlman , President, The Comp Specialists, LLC

Convention 2010 Schedule of Events

Thursday, September 23 Continued

13:00 - 14:30	Convention Breakout II: Border Wars: The Fight Over Out of State Coverage for Temporary Workers (Garden East/West Room) Have injured workers ever been denied coverage because they were injured in a state that was not their "home" state? Gain an understanding of how widespread coverage issues for temporary or incidental workers are during this panel discussion with state regulators and insurance representatives. Understand what 3A and 3C coverage really means and hear what states are trying to accomplish with reforms and new mandates to scrutinize coverage policies. Moderator: Mona Carter , National Policy Executive, NCCI Panelists: Keith Bateman , Vice President - Workers' Compensation, Property Casualty Insurers Association of America Stacey Roig , Employer Compliance Manager, Maryland Workers' Compensation Commission
13:00 - 14:30	Medical Issues Forum (Sierra Room)
14:30 - 14:45	Refreshment Break (Wilshire Foyer Room) Sponsored by <i>Ingenix</i>
14:45 - 16:00	Convention Closing Session: Federal Initiatives in Healthcare Reform: How Might it Impact Workers' Compensation in the United States? (Pacific Room) Is state workers' compensation in the United States under attack? While most experts agree that the federal government has no desire for a comprehensive takeover of workers' compensation, recent healthcare reform initiatives may have some real impacts on state workers' compensation systems. Understand the overall impact of reform measures and specific technical requirements to prepare for. Speakers: Gregory Krohm , Executive Director, IAIABC Allen McDonald , Director, Information Management Services, Texas Department of Insurance, Division of Workers' Compensation Joseph Paduda , Principle, Health Strategy Associates
16:00 - 17:00	Annual Business Meeting (Garden East Room)
18:30 - 19:15	IAIABC Annual Convention Closing Reception (Los Angeles Room) Sponsored by <i>NCCI</i>
19:15 - 23:00	Annual Banquet and Dance (Golden State Room) Conclude an enriching week of education, networking and information sharing at this annual event. Convention attendees and guests will enjoy dinner, awards, and dancing as the IAIABC recognizes the commitment of individuals dedicated to advancing the efficiency and effectiveness of workers' compensation systems throughout the world. <i>iPad giveaway sponsored by ISO.</i>

Social Events



IFDM 2010 Welcoming Reception

Sunday, September 19 from 18:00 – 19:30

Through the Courtesy of California Club Member, Mr. Steven Knott, we invite you to attend the IFDM 2010 Welcoming Reception.

Walking Directions

The California Club is located 0.2 miles from the Wilshire Grand. Exit the Wilshire Grand hotel lobby onto Wilshire Boulevard. Walk two blocks southeast on Wilshire Boulevard. Turn left on South Flower Street. Walk two blocks until you reach 538 Flower Street.

Please visit the Registration & Information Desk if alternative transportation arrangements are required.

Attire

The dress code for the IFDM 2010 Welcoming Reception is business formal. A jacket and tie are required for gentleman.

The Welcoming Reception is open to all registered IFDM attendees. Your IFDM name badge will serve as your ticket to the event. Additional tickets may be purchased for \$75.

California Club
538 Flower Street
Los Angeles, California,
USA 90071
Phone:
+1 213-622-1391

IFDM/IAIABC President's Reception

Tuesday, September 21 from 18:00 – 20:00

Transportation

Motor coach transportation will be provided from the Wilshire Grand to the Walt Disney Concert Hall. The first bus will depart at 17:45 and buses will run continuously until 20:15.

Walking Directions

The Walt Disney Concert Hall is located 0.9 miles from the Wilshire Grand. Exit the Wilshire Grand hotel lobby onto Wilshire Boulevard. Walk four blocks southeast on Wilshire Boulevard. Turn left on South Grand Avenue. Walk eight blocks until you reach 111 South Grand Avenue.

Attire

The dress code for the IFDM/IAIABC President's Reception is business casual.

The President's Reception is open to all registered IFDM and Annual Convention attendees. Your IFDM or Annual Convention name badge will serve as your ticket to the event. Additional tickets may be purchased for \$100.

Walt Disney Concert Hall
111 South Grand
Avenue
Los Angeles, California,
USA 90012-3034
Phone:
+1 323-850-2000

IAIABC Annual Banquet & Dance

Thursday, September 23 from 18:30 – 23:00

Attire

The dress code for the IAIABC Annual Banquet & Dance is business formal.

The Annual Banquet & Dance is open to all registered Annual Convention attendees. Your Annual Convention name badge will serve as your ticket to the event. Additional tickets may be purchased for \$125.

Wilshire Grand Hotel
930 Wilshire Boulevard
Los Angeles, California,
USA 90017
Phone:
+1 213-688-7777

Sponsor & Literature Display Participants

Executive Partners

Ingenix offers products, services, consulting and EDI solutions to improve the delivery and operations in Workers' Compensation. Ingenix EDI provides connectivity and integrated injury reporting and bill editing to health care providers, payers, and state workers' compensation program administrators, helping them streamline operational efficiencies with confidence while controlling administrative expenses.
<http://www.ingenix.com>

National Council on Compensation Insurance, Inc., based in Boca Raton, FL, manages the nation's largest database of workers compensation insurance information. NCCI analyzes industry trends, prepares workers compensation insurance rate recommendations, determines the cost of proposed legislation, and provides a variety of services and tools to maintain a healthy workers compensation system.
<https://www.ncci.com/>

Associate Partners

ISO's wcPrism® — a comprehensive suite of workers comp compliance, data management, analytic, and decision-support solutions for both carriers and states — takes the reporting and analysis of FROI, SROI, and MED data to a whole new level. Featuring a single transactional feed and sophisticated analytic capabilities to illuminate data and underlying cost drivers, wcPrism is an efficient, cost-effective, and flexible way to meet growing workers comp challenges head on.
www.wcprism.com

SFM is the leading workers' compensation insurer in the Midwest, serving businesses of all sizes and types for 25 years. SFM provides unparalleled knowledge, guidance and resources to help employers maintain safe work environments, restore injured employees to health and productivity, and minimize the costs associated with workers' comp claims.
<http://www.sfmic.com/>

Concentra is a national health care company focused on improving America's health, one patient at a time. We offer comprehensive services to injured/ill patients and their employers through our nationwide network of medical centers. Concentra has more than 300 medical centers in 40 states that provide occupational medicine, urgent care, physical therapy, and wellness services in one location
<http://www.concentra.com>

The RAND Center for Health and Safety in the Workplace (CHSW) provides objective, innovative, and cross-cutting research on occupational safety, health, and workers' compensation. It expands existing lines of RAND research on safety technology, health assessment, healthcare management, liability and compensation, and policy planning. Under the direction of John Mendeloff, CHSW conducts rigorous, objective analysis and offers a neutral venue in which to convene stakeholders from government, industry, and labor.
<http://www.rand.org>

Partners

Grancell, Lebovitz, Stander, Reubens and Thomas was founded on July 13, 1979. We are a law firm providing defense of Workers' Compensation, general liability, safety officer industrial disability retirement, and Longshore and Harbour Workers' claims. We are proud to represent a full spectrum of clients, ranging from self-insured employers, third party administrators, and public entities to insurance companies doing business in the State of California.
<http://www.grancell-law.com/>

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Literature Display Booths

The American Medical Association is your one-stop shop for the latest disability and impairment references, including Guides to the Evaluation of Permanent Impairment, Sixth Edition. Complete your library with special show pricing on bestsellers and new reference and training products. Stop by the booth to also learn about upcoming titles.
<http://www.ama-assn.org/>

Claim Analytics is an innovator in the insurance industry. They provide in-depth expertise in advanced predictive modeling to major insurance companies to assist with claim scoring, pricing, reserving and fraud detection. As a result, the Claim Analytics team provides innovative solutions to clients' problems that create a competitive advantage.
<http://claimanalytics.com/>

HymanHealth is an internal medical practice headed by Dr. Mark H. Hyman, who has been providing patients on the Westside of Los Angeles with whole health guidance and extraordinary care for more than 20 years. Executives, families, retirees, entertainers, pilots and professional athletes alike turn to Hyman Health for all of their primary healthcare needs – from executive and flight physicals, travel medicine and preventive care, to disease management, and treatment of illnesses and injuries.
<http://drhyman.com/>

The Master of Arts studies in Disability Management Program at the University of Northern British Columbia provides students with the knowledge and skills necessary to assist labour, management, insurance providers, employers, and employees with development of successful work-entry or return-to-work strategies for persons with disabilities.
<http://www.unbc.ca/>

Zenith is primarily engaged nationally in the workers' compensation insurance business. Zenith conducts business in 45 states and the District of Columbia through independent agencies. Since 1977, Zenith Insurance Company has been a specialist in workers' compensation. We've built our reputation as an industry leader by providing our customers superior service and expertise. We are committed to workplace safety and health, quality medical care, managing claim costs, returning employees to work, and fighting fraud and abuse.
<http://thezenith.com/>

U.S. Physical Therapy, Inc. ("USPh" or the "Company"), which was founded in 1990, is a publicly held company which operates approximately 372 outpatient physical and/or occupational therapy clinics in 43 states across the United States. The Company's clinics provide post-operative care for a variety of orthopedic-related disorders and sports-related injuries, treatment for neurologically-related injuries, rehabilitation of injured workers and preventative care. In addition to owning and operating clinics, the Company manages several physical therapy facilities for third parties, including physician groups.
<http://www.usph.com/>

Work Loss Data Institute (WLDI) is an independent database development company focused on workplace health and productivity, with offices in California and Texas. WLDI products include Official Disability Guidelines (ODG), now in its 15th edition, which provides evidence-based disability duration guidelines and benchmarking data for every reportable condition. New medical treatment guidelines for work-related conditions are also available with ODG in a complete integrated product, ODG Treatment, currently in its 8th annual edition. Both put evidence-based medicine to work for those involved in workers' comp and non-occupational disability, including insurers, TPA's, health care providers, case managers, employers, benefits administrators, risk managers and claims attorneys in the management of return-to-work and utilization of medical services following illness and injury.
<http://worklossdata.com/>



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NORTHERN BRITISH COLUMBIA

TheZenith
WORKERS' COMPENSATION SPECIALISTS

USPh

Work Loss Data Institute

Reed Group is a pioneer in the field of identifying, preventing and managing employee absence. Reed Group has researched and published the definitive return-to-work reference tool since 1991. Formerly known as The Medical Disability Advisor, MDGuidelines is now in its Sixth Edition and is used by over 22,000 case managers and health care providers in 38 countries in their day-to-day operations. Reed Group has provided medical disability management and other leave of absence services to its clients since 1993, and FMLA administration services since 1997. More than one million covered lives are managed by Reed Group's cost-effective administration services. Reed Group also offers absence management software that incorporates the MDGuidelines content, data analytics, and an intuitive user interface. <http://www.reedgroup.com/>

Conference Hosts

IFDM 2010 is hosted by the California Department of Industrial Relations and the California Commission on Health and Safety and Workers' Compensation in association with the International Association of Industrial Accident Boards and Commissions

The California Department of Industrial Relations was established to improve working conditions for California's wage earners and to advance opportunities for profitable employment in California.

The California Commission on Health and Safety and Workers' Compensation, a joint labor-management body created by the workers' compensation reform legislation of 1993, is charged with overseeing the health and safety and workers' compensation systems in California and recommending administrative and/or legislative modifications to improve their operation.

The International Association of Industrial Accident Boards and Commissions is a not-for-profit trade association representing government agencies charged with the administration of workers' compensation systems in the United States, Canada, and other nations and territories. The IAIABC's mission is to advance the efficiency and effectiveness of workers' compensation systems throughout the world.

The following organizations are proud partners of IFDM 2010.

Association of Workers' Compensation Boards of Canada
www.awcbc.org

Arkansas Workers' Compensation Commission
<http://www.awcc.state.ar.us/>

California Consortium for Stay-at-Work and Return-to-Work
<http://www.casawrtw.org/>

GLADNET
<http://www.gladnet.org/>

Institute for Work & Health
<http://www.iwh.on.ca/>

International Social Security Association
<http://www.issa.int/>

German Federation of Insurers for Work Accidents and Occupational Diseases
<http://www.dguv.de/>

National Institute for Occupational Safety and Health (NIOSH)
<http://www.cdc.gov/niosh/>

Office of Disability Employment Policy, United States Department of Labor
<http://www.dol.gov/odep/>

UCLA/UC Irvine Southern California Education and Research Center
<http://www.ph.ucla.edu/erc/>

ReedGroup

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CORPORATION



IAIABC
Find Information. Connect People.

IFDM 2010 Advisory Committee

Chair: Christine Baker, California Commission on Health and Safety and Workers' Compensation
Carrie Bibens, Unum
Elyce Biddle, National Institute for Occupational Safety & Health
Susanne Bruyère, GLADNET
Nick Buys, Griffith University
Marcia Carruthers, Disability Management Employers Coalition
Brenda Croucher, Association of Workers' Compensation Boards of Canada
John C. Duncan, California Department of Industrial Relations
Lex Frieden, Baylor School of Medicine
Henry Harder, University of Northern British Columbia
Gregory Krohm, International Association of Industrial Accident Boards and Commissions
Nikola Lafrenz, German Federal Ministry of Labour and Social Affairs
Bryon MacDonald, World Institute on Disability
Sean McNally, Grimmway Farms
Friedrich Mehrhoff, German Social Accident Insurance
Barbara Murray, International Labor Organization
Robin Nagel, Kaiser Permanente
Patricia Owens, U.S. Government Accountability Office
Susan Parker, U.S. Department of Labor
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Valerie Royle, Yukon Workers' Compensation Health & Safety Board
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Thank You

We want to thank the many individuals who shared their time and knowledge in preparing for IFDM 2010 and Annual Convention. Both events have been enriched by the insight and hard work of many people from around the world.

Event Map



